



Mohiz Awan

(Electronics Engineer)

Email: Mohizawan992@gmail.com

Passport: AZ0113262, E.ID: 784-1992-2702696-2 Date of Birth: 7 July 1992

Current Address: DUBAI, Nationality: Pakistani Religion: Islam Mobile: +971554561381

ABOUT ME

Loyal employee with solid understanding of training and mentoring employees. Dedicated team player, proactive and hands-on in task completion.

PROFESSIONAL SUMMARY

- Having 6+ Years of relevant Experience As Telecommunication Engineer.
- Having 4+ years of Experience as a System Administrator.
- Having 2+ years of Experience In IT Support
- Having good knowledge on Installation of the software and Hardware.
- Multi-certified (**MCSE, MCSA**) **Systems Administrator** with strong experience managing server infrastructures and data-center operations across Unix, Linux, Windows and Mac OS X platforms. Effectively plan, install, configure and optimize IT infrastructures to achieve high availability and performance.
- Having good Knowledge in configuration Mail Servers, Firewalls and Digital Marketing.
- Having good knowledge on LAN, WAN, VAN connections.
- Having good knowledge on configuring routers, switches, modem etc.
- Having good knowledge of Photoshop, MS Office.
- Having good Knowledge in WordPress and VideoEditing.
- Proactive, Dedicated, Enjoy Learning New Technologies and Good Communication skills.

CERTIFICATIONS

- **MCSE: Clout Platform and Infrastructure**
- **MCSA: Windows Server 2012**
- **MCSA: Windows Server 2016**

TECHNICAL TRAINING

- **Trained in CCNA (Cisco Certified Network Associate)**
- **Trained in Linux administration**

EXPERIENCE

Telecommunication Engineer (ETISALAT)

DUBAI, UAE

November 2020 to July 2024

- Customer Support, Installation of Ring Cameras , MOI Dept & ADDC
- Troubleshoot and resolve technical issues to restore functionality.
- Install and maintain various types of telecommunications equipment, including ONTs, routers switches, and patch panels, as well as copper and fiber optic cabling.
- Perform cable pulling, installation, termination, testing, and commissioning of GPON equipment to ensure seamless network connectivity.
- Installed Structured Cabling In Data Centre Environment, Including Cat5 Cat6 and Fiber Network Cabling
- Experience in pulling fiber optic cable from the customer end to MODF or DC.

- Experience splicing of both single-mode and multicore fiber optic cables.
- Experience in designing, planning, and implementing OSP networks.
- Experience with GPON technology, FTTH/FTTX, FTTM,
- Provided Dual Play Triple Play & PABX Services In Etisalat

PTCL

HARIPUR, PAKISTAN

April 2018 - March 2020

Designation – IT Support

- Resolved IT support requests from employees
- Answered employee questions regarding computer systems
- Gathered and analyzed data to diagnose problems with computer systems
- Changed configurations, settings and permissions to fix computer issues
- Generated sign ins for new hires during the onboarding process
- Installed new software and hardware drivers and updating existing ones as needed
- Updating employees on the status of their service requests
- Logged all service requests and updating tickets as needed
- Configured and maintained routers, switches, and other network devices
- Monitored network performance and troubleshoot network problems
- Installed and configured network security measures such as firewalls and intrusion detection systems
- Established and maintained user accounts, permissions, and access rights
- Developed and implemented network policies and procedures
- Researched and recommend new network technologies and protocols
- Designed and implemented network architectures
- Created and maintained network diagrams and documentation
- Assisted in the setup and maintenance of network servers
- Provided technical support and training to users
- Participated in network security audits and vulnerability assessments

Continental Engineering Services IIAP

ISLAMABAD, PAKISTAN

May 2016 - Nov 2018

Designation : System Administrator

- Managed Windows, Linux, or Mac systems
- Advanced knowledge of Windows Server (2003/2008/2012/2019/2022)
- Experienced in managing large Windows Server infrastructure.
- Managed Windows Server environments and technologies for 100+ remote and onsite users
- Upgrading, installing, and configuring application software and computer hardware
- Experienced in Azure Cloud administration and cloud migration.
- Experience In Managing server virtualization technologies like VMWare Server and Microsoft Hyper-V Virtual Server.
- Solid understanding of LAN/WAN networking
- Troubleshooting and provided technical support to employees
- Monitored and updated user groups and permissions, using Active Directory
- Performed regular security tests and security monitoring
- Maintained networks and network file systems
- Implemented more frequent backups to increase environment security
- Maintained computer networks and systems including software, mainframes, VPNs, routers and other physical hardware

- Installed and configured network equipment to update or fix hardware or software issues
- Updated virus protection software to keep data and communications protected
- Monitored computer systems to improve network performance for computer systems and networks
- Communicated networking issues to other employees and management, especially in training new users
- Fixed software and hardware configuration issues for users on-demand or from inspection of the systems

EDUCATION

University of Haripur, Pakistan	BS(Electronic)
BTE Peshawar, Pakistan	DAE (Electrical)
SSC Board (BISE Abbottabad), Pakistan	SSC

DECLARATION

I hereby confirm that the details furnished above are true and I bear the responsibility for any incorrectness.

(Abdul Mohiz)

