



Haider Aziz

Logistics Specialist | Luxury
Industry Expertise | Advanced
Supply Chain Optimization

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Dubai - Abu Dhabi, United Arab Emirates
Middle East

SUMMARY

Dynamic and detail-oriented Logistics Coordinator with over 9+ years of experience in the UAE, specializing in managing logistics operations for luxury brands across food, crockery, beauty, apparel, luxury Accessories and high-value retail sectors. Proven track record in coordinating end-to-end supply chain processes, including shipment planning, receiving, dispatching, and inventory control across distribution centers, retail stores, and warehouse.

*Highly skilled in addressing inventory discrepancies, resolving complaints, generating detailed reports, and ensuring optimal allocation of fast-moving (FT) and inventory-related (IR) items. Expertise in utilizing advanced logistics and ERP systems, including SAP, Oracle, WM9, RF systems, and Xero, to streamline operations and drive efficiency.

*Adept at overseeing fleet optimization, warehousing workflows, and ensuring regulatory compliance while maintaining accurate documentation. Demonstrates exceptional collaboration with project teams, vendors, and contractors to meet operational objectives, enhance customer satisfaction, and deliver seamless luxury supply chain management solutions.

Committed to achieving excellence in logistics and supply chain management, with a strong focus on enhancing operational efficiency, improving customer experience, and upholding the quality standards expected in the luxury industry.

EXPERIENCE

FC Associate III Logistics specialized & Operations coordinator (Departmental Store luxury Retail) 10/2021 - 11/2024

Real FZE Chalhoub Group United Arab Emirates Middle East

- Managed end-to-end logistics operations for a luxury retail departmental store, optimizing procurement, inventory control, and supply chain workflows, achieving a 20% increase in operational efficiency and reducing lead times by 15%.
- Ensured 100% compliance with regulatory standards while streamlining inbound and outbound shipments, improving delivery timelines by 25%.
- Supervised inventory management with a focus on minimizing discrepancies, reducing stock errors by 30%, and enhancing product availability across 5+ departments.
- Built and nurtured vendor relationships, fostering collaboration across cross-functional teams to ensure 99% on-time procurement and seamless distribution processes.
- Developed and implemented cost-effective warehousing and transportation strategies, reducing logistics costs by 20% while ensuring reverse logistics efficiency for returned luxury goods.
- Trained and mentored logistics teams, achieving a 95% adherence rate to safety, quality, and operational excellence standards, contributing to an enhanced customer experience.

Logistics Coordinator |Admin Assistant & Customer services Operations 02/2021 - 09/2021

CellSave Arabia FZE United Arab Emirates Middle East

- Streamlined office operations by 35%, ensuring seamless workflows and adherence to high industry standards.
- Delivered exceptional customer service, achieving a 95% customer satisfaction rate by addressing inquiries and resolving issues promptly.
- Effectively coordinated administrative tasks, including scheduling, filing, and managing documents, increasing organizational efficiency by 30%.
- Demonstrated outstanding communication and organizational skills, contributing to a 20% improvement in team productivity.
- Consistently met and exceeded performance goals, enhancing operational efficiency by 25% while maintaining the highest level of professionalism.

Logistics specialised Operations/Book Accounting

03/2018 - 02/2021

RedCrane Heavy Machinery Equipment Rental LLC

- Coordinated logistics operations for heavy machinery and vehicles, ensuring efficient support for road construction and infrastructure projects.
- Managed scheduling, transportation, and deployment of equipment such as Bobcat, Grader, Dozer, JCB, Asphalt Machines (PTR, Paver), SDR, DDR, and Excavators to meet project timelines.
- Supervised fleet operations for specialized vehicles, including Car Cranes, Flatbeds, Low Beds, Mixers, and Trailers, optimizing resource allocation.
- Monitored equipment performance, scheduled maintenance, and implemented measures to minimize downtime and improve operational efficiency.
- Ensured strict adherence to safety protocols, certifications, and regulatory compliance in heavy machinery logistics and transport.
- Collaborated with project teams, contractors, and vendors to achieve seamless coordination and operational goals.
- Maintained accurate documentation of logistics processes, including load planning, equipment tracking, and regulatory requirements, ensuring smooth operations and compliance.

Admin Assistant

07/2017 - 02/2018

Al Hamad Package LLC UAE Middle East

- Projects such as gathering information by phone, letter, email, or in person, Researching for projects of your manager, Recording and updating databases. Photocopying and scanning documents, Supporting the reception desk.

EDUCATION

Certification in Information Technology

2016

Academy of Computer Science - Certificate CIT

Business | Accounting | Commerce

2014

Board of Intermediate Education Karachi - I Com

Higher Studies | Biological Sciences.

2012

Board of Secondary Education Karachi

CERTIFICATES

Xero advisor certified

12/2024 - Present

XERO (Accounting ERP)

Logistic Inbound and Receiving Put Away

01/2024 - Present

Chalhoub Group

Logistics - Advanced Outbound Operation

02/2023 - Present

Chalhoub Group

Logistics - Inbound-Offloading

04/2022 - Present

Chalhoub Group

One Team One Culture UAE Middle East

02/2022 - Present

Chalhoub Group

Code of Ethics UAE Middle East

02/2022 - Present

Chalhoub Group

Cyber Security Compliance Training UAE Middle East ↗ Chalhoub Group	01/2022 - Present
Driving licence RTA LMV Category Auto Transmission UAE Middle East Dubai Transport Authority	09/2019 - Present
CIT Microsoft dynamic 365-office i.e., Excel, Word And Power Point	01/2015 - Present

SKILLS

Attention to Detail	Advanced	Computer latency	Advanced
Technical Proficiency	Advanced	Sales Technician	Advanced
Multitasking	Advanced	Products knowledge	Advanced
Customer Service	Advanced	Time Management	Advanced
Communication	Advanced	Problem solving	Advanced

LANGUAGES

Arabic	Intermediate	Bellucci	Intermediate
English	Fluent	Bihar	Intermediate
Urdu	Fluent	Farsi	Intermediate
Punjabi	Fluent	Spanish	Basic
Hindi	Fluent	Bengali	Basic