

USAMA MASOOD



Contact

@ usamaabbasi7863@gmail.com

+97153426906

Farneki Village Jabel Ali

Personal Details

Date of Birth : 08 05 2000

Marital Status : Single

Nationality : Pakistani

Religion : Islam

Gender : Male

Skills

Sales 80%

Helping 80%

Team Building 80%

Decision making 80%

Languages

English

Urdu

Punjabi

EXPERIENCE

Sky in Hotel Islamabad Pakistan

Receptionist

Welcomed guests and managed check in \check out processes

Answered guest inquiries and provided information about services

Ensured smooth communication between departments to enhance guest satisfaction

Tehzeeb Bakery Islamabad Pakistan

Sales man

Assisted Customers in selecting products and ensured timely services

Maintained stock and inventory levels

Boosted sales by creating a welcoming shopping environment

AlThamyah Group llc

Housekeeping

Assisted guests with room services and luggage handling
Delivered excellent customer services ,ensuring guest satisfaction

Recognized for positive client feedback ,highlighting dedication and professionalism

EDUCATION

Degree College Murree Pakistan

Matric

Grade C

Degree college Murree Pakistan

FA

Grade C

ADDITIONAL INFORMATION

Holds a UAE 3 Number Manual driving license 2024

PROFILE

Dedicated and Customer Focused professional with experience in reception ,sales,and client services .Skilled in team building, decision making and providing exceptional service. Proficient in English ,Urdu,And Punjabi, with a proven ability to work effectively in diverse environments

February
2019 -
November
2020

January
2021 -
March
2023

July
2023 -
Continue

2017

2020